A History of 5 Star Accreditation

- Chapter Ratings since 2008
- Trends in Percents of Chapters in each Level
- Evolution of the nature and form Questions
- Ideas for Revisions due to evolution of CLASS Pillars and Revisiting the We Wills of the Relationship Statement – not yet
The 5 Star Accreditation Process:

- **Chapter Ratings since 2008**
  - Awarded in spring after the Calendar Year Assessment
    - So 2017 ratings are for the calendar year 2016
- **Trends in Percents off Chapters in each Level**
- **Evolution of Questions after CLASS implemented**
  - Most often without informing the chapters and alumni and find out upon questions that need to answer
- **Some suggestions for Revisions due to evolution of CLASS Pillars and Revisiting the We Wills of the Relationship Statement**
  - Use in conjunction with the Greek Awards of Excellence
  - Perhaps too much focus on extra-curricular activities and not enough on building continuity of good operations and improving weak areas – ensuring good transition between the new chapter each semester/year – not to constantly do new things.
  - A tool for annual self assessment after an independent body of reviewers come to consensus about performance attributes
  - Reduce the number of questions to be better metrics
Ratings Breakdown – CY 2015 & 2016

5 Star Performance Breakdown Calendar Year 2015
- 5 Star: 52%
- 4 Star: 30%
- 3 Star: 12%
- 2 Star: 3%
- 1 Star: 3%

5 Star Performance Breakdown Calendar Year 2016
- 5 Star: 10%
- 4 Star: 22%
- 3 Star: 42%
- 2 Star: 16%
- 1 Star: 10%
Ratings Breakdown – Avg. 08-16

5 Star Performance Breakdown
Average 2008-2017

- 5 Star: 39%
- 4 Star: 33%
- 3 Star: 18%
- 2 Star: 7%
- 1 Star: 3%

5 Star Performance Breakdown
Calendar Year 2016

- 5 Star: 10%
- 4 Star: 22%
- 3 Star: 42%
- 2 Star: 16%
- 1 Star: 10%
All Points Distribution – CY 2015 & 2016

Distribution of Total Chapter Points in CY2015 and CY2016

This shows this years’ points versus last years’ point assignment – question changes and rigor of evaluation changed in 2017
# All Chapter Performance Matrix

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The ratings are impacted by question/point changes for CLASS as well as rigor in evaluators.

12/30/2017 R.P.I. 5 Star Rating History
Evolution of Attributes Considered – March 2001

- The following areas will receive an evaluation each year:
  - Chapter Safety & Risk Management (125 pts, 9 ?s) 25%
  - Leadership, Financial and Chapter Management (100 pts, 7 ?s) 20%
  - Academic Performance and Facilitation (100 pts, 7 ?s) 20%
  - Recruitment and New Member Education (100 pts, 5 ?s) 20%
  - Community Relations and Service (75 pts, 7 ?s) 15%

- Total Points Possible:
  - 500 points (35 questions)

- Scoring Criteria:
  - 88% of points possible = Five Star status
  - 71% of points possible = Four Star status
  - 54% of points possible = Three Star status
  - 37% of points possible = Two Star status
  - 20% of points possible = One Star status
Evolution of Attributes Considered – March 2007

The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- Academics (65 pts, 6 ?s) 8.1%
- Citizenship (80 pts, 3 ?s) 10.0%
- Leadership and Campus Involvement (60 pts, 5 ?s) 7.5%
- Inter/national Organization Relationships & Alumni Advisor Participation (115 pts, 7 ?s) 14.4%
- Community Service (70 pts, 3 ?s) 8.8%
- Greek Relations (85 pts, 7 ?s) 10.6%
- Risk Management (65 pts, 4 ?s) 8.1%
- Housing (75 pts, 4 ?s) 9.4%
- Membership Recruitment and Development (75 pts, 9 ?s) 94%
- Administrative Responsibilities (60 pts, 6 ?s) 7.5%
- Bonus Pts (50 pts, 6 ?s) 6.2%

Total Point Possible: 800 points (60 ?s)

Scoring Criteria:
- 90% of points possible (720) = 5 Star status
- 77% of points possible (616) = 4 Star status
- 64% of points possible (512) = 3 Star status
- 51% of points possible (408) = 2 Star status
- 37% of points possible (296) = 1 Star status
**Evolution of Attributes Considered – March 2009**

- The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:
  - Academics (65 pts, 3 ?s) 8.1%
  - Chapter Standards and Membership Accountability (80 pts, 4 ?s) 10.0%
  - Leadership and Campus Involvement (60 pts, 6 ?s) 7.5%
  - External Relations (115 pts, 6 ?s) 14.4%
  - Community Service and Philanthropy (70 pts, 3 ?s) 8.8%
  - Greek Relations (85 pts, 3 ?s) 10.6%
  - Ritual (65 pts, 3 ?s) 8.1%
  - Housing (75 pts, 3 ?s) 9.4%
  - Membership Recruitment and Development (75 pts, 5 ?s) 9.4%
  - Administrative Responsibilities/Chapter Management (60 pts, 3 ?s) 7.5%
  - Above and Beyond (50 pts, 5 ?s) 6.2%

- **Total Point Possible: 800 points (44 ?s)** 6% bonus help

- **Scoring Criteria:**
  - 90% of points possible (720)= 5 Star status
  - 77% of points possible (616)= 4 Star status
  - 64% of points possible (512)= 3 Star status
  - 51% of points possible (408)= 2 Star status
  - 37% of points possible (296)= 1 Star status

In DOSO, 5STAR_Compare_Pts.xls – compares the attributes changes this year
Evolution of Attributes Considered – March 2011

- The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:
  - Academics (65 pts, 4 ?s) 8.1%
  - Chapter Standards and Membership Accountability (80 pts, 5 ?s) 10.0%
  - Leadership and Campus Involvement (60 pts, 8 ?s) 7.5%
  - Alumni and Advisor Relations (115 pts, 6 ?s) 14.4%
  - Communiversity (70 pts, 5 ?s) 8.8%
  - Greek Relations (85 pts, 7 ?s) 10.6%
  - Ritual (65 pts, 3 ?s) 8.1%
  - Housing (75 pts, 3 ?s) 9.4%
  - Membership Recruitment and Development (85 pts, 6 ?s) 9.4%
  - Administrative Responsibilities/Chapter Management (100 pts, 3 ?s) 7.5%
  - Bonus (50 pts, 5 ?s) 6.2%

- Total Point Possible: 800 points (44 ?s) 6.6% bonus

- Scoring Criteria:
  - 90% of points possible (720)= 5 Star status
  - 80% of points possible (616)= 4 Star status (640??)
  - 70% of points possible (512)= 3 Star status (560??)
  - 60% of points possible (408)= 2 Star status (480??)
  - <60 % of points possible (296)= 1 Star status (<480??)

- Bonus points introduced into each section, as well as the last section, mistakes made in points allotted (it’s not 800);
- Fraction of points for rating level was raised, (though points were still old) – this apparently is why lower ratings for chapters appears in March 2011 and 2012.
Evolution of Attributes Considered – March 2012

The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- **Personal Development (190 pts, 10 bonus)**
  - Scholarship (120 pts, 10 bonus, 5 ?s)
  - Ritual (70 pts, 4 ?s)

- **Professional Development (220 pts, 7 bonus)**
  - Membership Recruitment and Development (120 pts, 7 ?s)
  - Administrative Responsibility/Chapter Management (100 pts, 7 bonus, 4 ?s)

- **Leadership Development (175 pts, 35 bonus)**
  - Leadership Development and Campus Involvement (85 pts, 35 bonus, 8 ?s, 6 B?s)
  - Chapter Standards and Membership Accountability (90 pts, 4 ?s)

- **Communiversity (330 pts, 26 bonus)**
  - Alumni and Advisor Relations (85 pts, 5?s)
  - Community Engagement (100 pts, 9 bonus, 8 ?s, 2B?s)
  - Greek Relations (45 pts, 12 bonus, 4 ?s, 2 B?s)
  - Housing (100, 5 bonus, 4?s, 1 B?)

- **Media & The Arts (85 pts, 22 bonus)**
  - Artistic Expression and Creativity (85pts, 22 bonus, 6?s, 5 B?s)

- **Total Point Possible: 1000 points, 100 bonus (55 ?s, 20 B?s)**

- **Scoring Criteria:**
  - 90% of points possible (900-1000)= 5 Star status
  - 80% of points possible (800-899)= 4 Star status
  - 70% of points possible (700-799)= 3 Star status
  - 60% of points possible (600-699)= 2 Star status
  - <60 % of points possible (0-599)= 1 Star status

**Minor change to try to fit the old categories into the 5 pillar themes of CLASS Initiative, added more questions and points to 1000 for ease of binning; OGLC began to fill in some of the information and bonuses; potential to exceed 1000 points total is OK as extra bonus points meant to help strong areas offset some weaker areas in the overall totals, no sub-rating by theme areas; created a completion FAQ guide**
Evolution of Attributes Considered – March 2013

The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- **Section I. Personal Development (190 pts, 10 bonus)** [180+10]
  - Scholarship (30+90 pts, 0+10 bonus, 1+4 qs, 2+2Bqs)
  - Ritual (60+0 pts, 4+0 qs)

- **Section II. Professional Development (220 pts, 7 bonus)**
  - Membership Recruitment and Development (100+10 pts, 5+1s, 0+0B)
  - Administrative Responsibility/Chapter Management (60+50 pts, 7 bonus, 2+2s 3+0B)

- **Section III. Leadership Development (165 pts, 35 bonus)** [175, 37B]
  - Leadership Development and Campus Involvement (70+15pts, 34+3 bonus, 6+2s, 9+1B)
  - Chapter Standards and Membership Accountability (30+60 pts, 3+1 qs)

- **Section IV. Community (130 pts, 22 bonus)** [17 bonus]
  - Alumni and Advisor Relations (75+10 pts, 5+ bonus 4+1s 1+0B)
  - Greek Relations (20+25 pts, 12+ bonus, 2+2s, 3+0 B)

- **Section V. Communiversity (200 pts, 14 bonus)** [11 bonus]
  - Community Engagement (95+0 pts, 8+0 bonus, 8+0s, 3+0B)
  - Housing (40+60 2+0 bonus, 2+2s, 1+0 B?)

- **Section VI. Cultural Development & Electronic Media & The Arts (95 pts, 22 bonus)** [18 bonus]
  - Cultural Development (35+10, 8+3 bonus, 3+1s, 2+1 B)
  - Electronic & Other Media (50+0pts, 7+0 bonus, 3+0s, 2+0B) – Lip Synch pts

- **Total Point Possible: 1000 points, 100 bonus (69 qs, 27 B) [110]**

- **Scoring Criteria:**
  - 90% of points possible (900-1000)= 5 Star status
  - 80% of points possible (800-899)= 4 Star status
  - 70% of points possible (700-799)= 3 Star status
  - 60% of points possible (600-699)= 2 Star status
  - <60 % of points possible (0-599)= 1 Star status

- Split into two parts: 1) Required by Chapters and 2) Determined by OGLC
- Split Communiversity into Community and Communiversity
- Promoting EMPAC via Section VI.
- 2012 a new CLASS brochure was issued
- New questions
Evolution of Attributes Considered – March 2014

The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- **Section I. Personal Development (180 pts, 10 bonus)**
  - Scholarship (30+90 pts, 0+10 bonus, 1+4 ?s, 0+2B?s)
  - Ritual (60+0 pts, 4+0 ?s)

- **Section II. Professional Development (220 pts, 7 bonus)**
  - Membership Recruitment and Development (100+10 pts, 5+1?s, 0+0B?)
  - Administrative Responsibility/Chapter Management (60+50 pts, 7+0 bonus, 2+2?s 3+0B?s)

- **Section III. Leadership Development (175 pts, 37 bonus)**
  - Leadership and Campus Involvement (70+15pts, 34+3 bonus, 6+2?s, 9+1B?s)
  - Chapter Standards and Membership Accountability (30+60 pts, 3+1 ?s)

- **Section IV. Community (135 pts, 22 bonus) [27 bonus]**
  - Alumni and Advisor Relations (75+10 pts, 5+5 bonus 4+1?s 1+0B?s)
  - Greek Relations (20+30 pts, 12+5 bonus, 2+2?s, 2+1 B?s)

- **Section V. Communiversity (195 pts, 10 bonus)**
  - Community Engagement (95+0 pts, 8+0 bonus, 8+0?s, 3+0B?s)
  - Housing (40+60 2+0 bonus, 2+2?s, 1+0 B?)

- **Section VI. Cultural Development & Electronic Media & The Arts (95 pts, 14 bonus)**
  - Cultural Development (35+10, 8+1 bonus, 3+1?s, 2+1 B?ss) – Lip Synch pts
  - Electronic & Other Media (50+0pts, 5+0 bonus, 3+0?s, 2+0B?s)

- **Total Point Possible: 1000 points, 100 bonus (70 ?s, 28 B?s)**
- **Scoring Criteria:**
  - 90% of points possible (900-1000)= 5 Star status
  - 80% of points possible (800-899)= 4 Star status
  - 70% of points possible (700-799)= 3 Star status
  - 60% of points possible (600-699)= 2 Star status
  - <60 % of points possible (0-599)= 1 Star status

- **Fixed points**
- **Some question changes**
- **More questions more bonus minors.**
The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- **Section I. Personal Development (180 pts, 10 bonus)**
  - Scholarship (30+90 pts, 0+10 bonus, 1+4 ?s, 0+2B?s)
  - Ritual (60+0 pts, 4+0 ?s)

- **Section II. Professional Development (220 pts, 7 bonus)**
  - Membership Recruitment and Development (100+10 pts, 5+1?s, 0+0B?)
  - Administrative Responsibility/Chapter Management (60+50 pts, 7+0 bonus, 2+2?s, 3+0B?s)

- **Section III. Leadership Development (175 pts, 37 bonus)**
  - Leadership and Campus Involvement (70+15 pts, 35+3 bonus, 6+2?s, 9+1B?s)
  - Chapter Standards and Membership Accountability (30+60 pts, 3+1 ?s)

- **Section IV. Community (135 pts, 22 bonus) [27 bonus]**
  - Alumni and Advisor Relations (75+10 pts, 5+5 bonus, 4+1?s, 1+0B?s)
  - Greek Relations (20+40 pts, 12+5 bonus, 2+2?s, 2+1 B?s)

- **Section V. Communiversity (195 pts, 10 bonus)**
  - Community Engagement (95+0 pts, 8+0 bonus, 8+0?s, 3+0B?s)
  - Housing (40+60 2+0 bonus, 2+2?s, 1+0 B?)

- **Section VI. Cultural Development & Electronic Media & The Arts (95 pts, 14 bonus)**
  - Cultural Development (35+0 pts, 8+0 bonus, 3+0?s, 2+0 B?s) – Lip Synch pts gone
  - Electronic & Other Media (50+0 pts, 5+0 bonus, 3+0?s, 2+0B?s)

- **Total Point Possible: 1000 points, 100 bonus (70 ?s, 28 B?s)**

- **Scoring Criteria:**
  - 90% of points possible (900-1000)= 5 Star status
  - 80% of points possible (800-899)= 4 Star status
  - 70% of points possible (700-799)= 3 Star status
  - 60% of points possible (600-699)= 2 Star status
  - <60 % of points possible (0-599)= 1 Star status

- **Fixed points errors**
Evolution of Attributes Considered – March 2017

The following areas will receive evaluation each year, from this evaluation and information provided the Awards of Excellence and chapter standings will be determined:

- **Section I. Personal Development (180 pts, 10 bonus)**
  - Scholarship (40+70 pts, 5+10 bonus, 2+4 ?s, 1+2B?s)
  - Ritual (0+0 pts 5+ bonus , 4+0 ?s)

- **Section II. Professional Development (175 pts, 10 bonus) [-45 pts!]**
  - Membership Recruitment and Development (80+10 pts, 3+1?s, 3+0B?) [-20pts]
  - Administrative Responsibility/Chapter Management (55+30pts, 10+0 bonus, 3+3?s 3+0B?s) [-25pts]

- **Section III. Leadership Development (215 pts, 40 bonus) [+40 pts]**
  - Leadership and Campus Involvement (65+20pts, 40+0 bonus, 6+2?s, 9+0B?s) [-5 pts]
  - Chapter Standards and Membership Accountability (70+60 pts, 4+1 ?s) [+40pts]

- **Section IV. Community (135 pts, 22 bonus) [27 bonus] [+45 pts]**
  - Alumni and Advisor Relations (105+10 pts, 5+0 bonus 7+1?s 1+0B?s) [+30 pts]
  - Greek Relations (30+30 pts, 15+5 bonus, 2+2?s, 2+1 B?s) [+15pts]

- **Section V. Communiversity (195 pts, 20 bonus)**
  - Community Engagement (105+0 pts, 20+0 bonus, 8+0?s, 6+0B?s) [+10pts]
  - Housing (60+30 pts, 2+0 bonus, 4+2?s, 1+0 B?) [-10pts] {error with points}

- **Section VI. Cultural Development & Electronic Media & The Arts (55 pts, 10 bonus) [-40pt] [75pts]**
  - Cultural Development (55+0 pts, 8+1bonus, 3+0?s, 2+0B?) – Lip Synch pts gone [+20pts]
  - Art X & Other Media (40+0pts, 2+0 bonus, 2+0?s, 2+0B?s) [-10]]

- **Total Point Possible: 1000 points, 110 bonus (69 ?s, 27 B?s)**

- **Scoring Criteria:**
  - 90% of points possible (900-1000)= 5 Star status
  - 80% of points possible (800-899)= 4 Star status
  - 70% of points possible (700-799)= 3 Star status
  - 60% of points possible (600-699)= 2 Star status
  - <60 % of points possible (0-599)= 1 Star status

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*Questions changed in focus and points changed significantly for weighting of areas
*This, despite OGLC saying no changes intended for this year to see how process works; no interaction with students nor alumni for the changes*
Expectations for the Ratings

- **Five Star Chapters:** (Excellent) All chapters are expected to strive for this status. Honors will be awarded to the top sorority and fraternity in the category. Letters of recognition sent to national headquarters. Chapters will be recognized with Chapter of Excellence awards at the annual Awards of Excellence.

- **Four Star Chapters:** (Strong) Letters of recognition sent to national headquarters. Chapters will be recognized with Greek Chapter of Excellence honorary mention awards at the Awards of Excellence.

- **Three Star Chapters:** (Average) The chapter is maintaining status quo. No rewards or lack of benefits. Chapter President will meet with Greek Dean to evaluate status and set goals.

- **Two Star Chapters:** (Poor) No social activity until the chapter reaches three star status. Letter of University Probation sent to national headquarters. Chapter President will meet with Greek Dean to evaluate status and set goals.

- **One Star Chapter:** (Failing) No social activities or athletic activities until the chapter increases status. A letter of University Probation sent to national headquarters. Chapters may only stay at this status for one year before the University determines whether or not to remove recognition from the group. Chapter President will meet with Greek Dean to evaluate status and set goals.